



**What:** Taxpayer Advocate Service's Problem Solving Day

**When:** Thursday, December 10, 2020 from 10:00 AM to 1:00 PM

**Where:** Virtual by Phone (See details below)

**Partner:** [Valencia Park Malcolm X Library](#)

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with tax problems they've been unable to resolve on their own with the IRS. Our goal is to provide personalized, step by step guidance. If your tax problem meets our criteria, we'll assign a Case Advocate to work directly with you.

**You must call (619) 744-7159** to schedule a virtual (phone) appointment with the Taxpayer Advocate Service. There are only **15 appointments available**. When you call, please mention **Problem Solving Day**. If you are unable to call-in during the date and times above, but need assistance, please call (877) 777-4778 (toll free).

Taxpayer Advocate Service is an *independent* organization within the Internal Revenue Service. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's *services are free* to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.

Learn more about TAS at [www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).

